



South East Coast Ambulance Service NHS
Foundation Trust
Nexus House
Gatwick Road
Crawley
RH10 9BG

Date 6th November 2018

Email:

Email:foi@secamb.nhs.uk

Dear,

I am writing in response to your enquiry under the Freedom of Information Act 2000 (FOIA) reference FOI/18/10/14.

You requested the following information, please also see our response below:

1. How many times in September 2018 were there no ambulances/crews available to attend category 1 calls for 15minutes or more in East Kent? (how many occurrences of Black alerts)

There were 86 incidents during September 2018 when Surge black was implemented and there were no ambulances to allocate for 15mins or more to Cat 1 calls.

Surge black was implemented 8 times during September 2018

Please note this data has been extracted using Canterbury, South East Kent Coast and Thanet Clinical Commissioning Group's.

Level	Trust Internal Description	Stakeholder Information
Surge Black	The Trust initiates the Business Continuity plans in full to recover capacity and ensure patient safety, with regional teams in NHS E and NHS I, involved and aware of system pressure, providing additional support as deemed appropriate and agreed.	The Trust will implement its Business Continuity Plan and will stand up its command structure to manage the incident

2. How many times in September 2018 were no ambulances/crews available to attend category 2 calls in East Kent?

There were 1330 incidents during September 2018 when Surge black was implemented and there were no ambulances to allocate for 15mins or more to Cat 2 calls.

Please note this data has been extracted using Canterbury, South East Kent Coast and Thanet Clinical Commissioning Groups.

3. How Many times in the 2017/18 financial year was Faversham Ambulance station used?

939 crews were booked 'at post' at Faversham Ambulance station from 1st April 2017 – 31st March 2018

4. What were the costs of maintaining Faversham Ambulance station for the financial year 2017/18

Please see table below:

Item	Cost
Cleaning	3,600.00
Utilities	1,147.85
Rates	2,539.98
Total	7,287.83

5. How many calls to 999 from Kent requesting an Ambulance in September 2018 did not require an Ambulance response (and what % of total calls was that?)

Please see table below:

Total 999 calls from Kent	22243
Number of calls resulting in Hear and Treat disposition	1278
% of H&T	5.75%

I hope you find this information of some assistance.

If for any reason you are dissatisfied with our response, kindly in the first instance contact Caroline Smart, Information Governance Lead via the following email address:

FOI@secamb.nhs.uk

Yours sincerely

Freedom of Information Coordinator
South East Coast Ambulance Service NHS Foundation Trust